

how much does it cost?

All of our courses range in price, dependant on the course you are interested in.

Though there are some compulsory parts of the training that you must attend, there are others that you may choose to "opt out of", if you have already previously completed it elsewhere.

You are only charged for the training that you enrol to attend.

The course cost includes a travel allowance, and we also provide a light lunch when training is for a full day.

The cost to complete all aspects of XLR8R Hospitality is \$795.00 (inc GST) per person.

Note: If you are in receipt of a benefit from Work and Income, you may be eligible to apply for financial assistance through Course Participation Allowance to cover the cost of attending any of our XLR8R courses.

what will I gain from this training?

As well as an increased knowledge of the Hospitality sector, upon completion of all of the above training components, you will have achieved;

- LCQ NZQA Units 4646 and 16705
- Basic First Aid Certificate NZQA Unit 6401
- Greet NZ Certificate
- Certificate in Safe Food Production
- Introduction to Barista Certificate
- A tailored CV pack including colour copies and CD
- XLR8R Hospitality Certificate of Achievement

how do I enrol to do a course?

Just give us a call on:

freefone 0508 727 744

and we will DO THE REST!

Alternately you can have a chat to your Work and Income Case Manager.

IT'S AS EASY AS THAT!

contact information

Sapphire Consultants Ltd

Physical address:

Sapphire Training Centre
Level 1, 382 Jackson St, Petone
Wellington

Postal address:

PO Box 40-227, Upper Hutt

Freefone: 0508 727744

Fax: (04) 566-0539

Email: ben-kingi@paradise.net.nz

Website: www.sapphireconsultants.co.nz

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XLR8R

Pre-Employment Training

**High Impact and High Quality
Short Courses
to help prepare you for jobs in**

HOSPITALITY



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freefone 0508 727744

what is XLR8R training?

XLR8R (accelerator) training is an innovative new approach that assists you to achieve industry skills and qualifications FASTER, enabling you to be more quickly prepared for employment in a particular field.

XLR8R is a "complete" industry-training package that not only provides technical skills and qualifications, but will also show you how to "market" these skills to Employers in your specific industry.

Right now, you could spend weeks or even months, gathering the various qualifications and training you need. You would often have to enrol with a range of different training providers, travel to numerous venues and of course, invest a lot of money..... **OR**

You could attend one of our XLR8R programmes where all of the qualified and experienced Trainers are brought together under one roof, to provide you with what you need faster and more efficiently. All training topics are completed over a short period of time and most are delivered from the same venue for your convenience.

Course durations range from 4 to 6 days.
NOW THAT'S FAST!

when and where?

Most of our training programmes are run from our Training Centre in Petone. However, from time to time, we also offer courses at various locations in the Wellington Region. These are delivered "on demand". Once your Registration of Interest Enrolment has been received by us, and payment of course fees has been organised we will provide you with details of your course date and venue.

what training do I receive?

XLR8R HOSPITALITY

Course duration: 6 days maximum

Course Content includes:

Licence Controller Qualification (LCQ)

Designed to provide comprehensive and up-to-date information for people intending to apply for a General Managers Certificate, or who want to better understand their obligations as an employee in the liquor industry. The course covers NZQA Units 4646 and 16705 which are the two theory units required to obtain the LCQ certificate which is needed to apply for a Managers Certificate through the District Licencing Authority (at the local council). This course involves 1 full day of training plus 3-4 hours of home study.

Basic First Aid – 1 day

The course features **Cardio Pulmonary Resuscitation (CPR)** including practice on the manikins. At the conclusion of the course the participants should be able to recognise the signs and symptoms of a Heart Attack, Stroke, Cardiac or Respiratory Arrest, and choking. They will know how to deal with these situations until help arrives.

The **First Aid section** covers recognition and treatment of unconsciousness, bleeding, shock and wounds along with fractures burns and poisons. There is instruction and video on trauma and some interactive learning activities.

Upon successful completion of this training you will be accredited with NZQA unit 6401 and be issued with a Basic First Aid Certificate

GreetNZ Customer Service Course – 1 day

Greet NZ covers a range of topics including, communication skills - customer empathy, listening and psychology skills, up-selling, consistency, personality, product knowledge, good presentation

You will receive a course book and Certificate of Participation. It is interactive, informative and fun, and you will come out excited, motivated and with a whole set of new skills!

Safe Food Production – 1 day

Training session to achieve The Certificate in Safe Food Production. Covers various aspects of Food Safety and Hygiene required to work in the hospitality sector

Cash Handling and "Dealing with Difficult Customers" Workshop – ½ day

Workshop that covers various key aspects of customer service, dealing with difficult customers and cash handling techniques

Introduction to Barista training – 1 day

Learn about the History of Coffee, Coffee Roasting and how to make coffee using modern café equipment

CV preparation Job Searching and Interview Skills for the Hospitality Industry – ½ day

Half day training session that will provide you with information about how to find employment and approach job interviews in the Hospitality industry.

You will also be assisted to create a CV that is tailored to the Hospitality industry and will have your newly attained qualifications and training included in it.

You will be provided with a comprehensive and professionally prepared CV pack, which includes coloured copies, a copy of your CV on CD and a range of other useful hand-outs.

